

Policy Type: Operational Expectations**Treatment of Community Stakeholders**

The Superintendent shall cultivate an organizational culture that treats parents and community stakeholders with respect, dignity and courtesy.

The Superintendent will:

1. Protect confidential information.
2. Effectively handle complaints.
3. Sustain an organizational culture that:
 - a. Values individual difference of opinion.
 - b. Reasonably includes people in decisions that affect them.
 - c. Provides open and honest communication in all written and interpersonal interaction.
 - d. Focuses on common achievement of the Board's **Results** policies.
 - e. Maintains an open, responsive and welcoming environment.
4. Maintain, to a reasonable degree, a personal presence at community events and activities that enhance visibility and relationships within the community.

Monitoring Method: Internal Report

Monitoring Frequency: Annually in March

Date of Adoption: April 28, 2014